

EFC PROCEDURES FOR CONCERNS

Elizabethtown FC knows there will be concerns, and there is a time, place, and way to address them. We want to hear all concerns, but they should be expressed away from the games, training situations, and public settings. Once they are expressed, the EFC coaching staff, administration, and director of coaching will make every effort to address the problems and/or concerns.

First, follow the 24-hour rule. The rule states that a parent should not contact a coach until 24 hours after the concern to make remarks, complaints, or observations about a conference. This is best practice as it allows the coach and parents to give themselves time to process their initial thoughts on the game. This will give all parties time to process the event and to resist or build upon our initial “gut” reactions.

When discussing the concern with the coach, set up an appropriate way to meet with them. These discussions should be held outside of practice and gametime. Give the coach a chance to hear you and discuss your concerns.

If after taking the above steps you are still concerned about the issues at hand, please reach out to the Elizabethtown Director of Coaching and/or Assistant Directors of Coaching related to your age group. Beyond the Director of Coaching, you can discuss the matter with a member of the EFC Board of Directors. Parents should also make every effort to discuss concerns with the parent representative assigned to their player’s age group and gender. Those include:

- EFC President
- EFC U9-U12 Girls Representative
- EFC U9-U12 Boys Representative
- EFC U13 and Above Boys Representative
- EFC U13 and Above Girls Representative